



Ronald McDonald
House Charities®
Maine

2017 Community Report



OUR CORE PROGRAMS

Our Mission

Ronald McDonald House Charities® of Maine sponsors facilities that provide comfort for the families of pediatric patients and supports programs that directly improve the health and well-being of all children.

Ronald McDonald House

Our two Houses, located in Bangor and Portland, serve as a home away from home for up to 35 families with seriously ill children per night. Both Houses provide the comforts of home, including comfortable beds, warm meals, living areas, a kitchen and laundry facility to nearly 600 families each year.

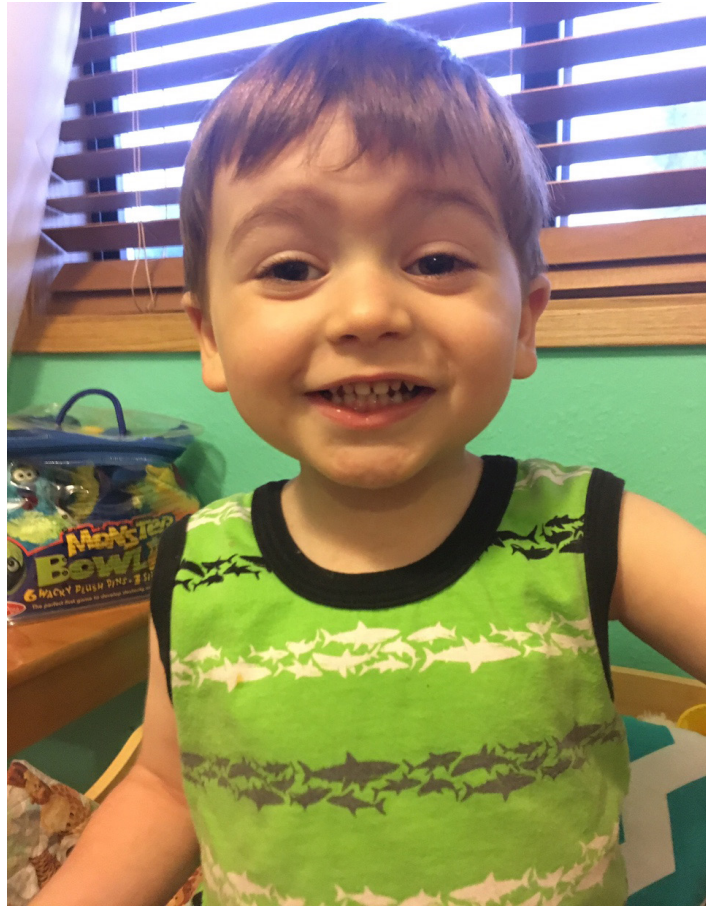
RMHC Grants

The program donation boxes, located in the Maine and four New Hampshire McDonald's, supported by our Owner/Operators and their customers, provides a broader outreach/ greater positive impact to other non-profits that share our mission of healthy children and healthy families.

Ronald McDonald Family Room

Our Family Room serves as a respite within Barbara Bush Children's Hospital, located at Maine Medical Center. The room provides comfort and care to approximately 1,250 families per year. The room is equipped with a shower, laundry facilities, couch, computer, television, and a fully stocked pantry.

MEET THE DELAPENA FAMILY



The Delapena family's stayed at our Portland House for 17 nights.

We live in Washington State and adopted our son, Dexter, in 2015. We were matched with our son's birth parents in January of 2015, and traveled to Maine shortly before his due date in April. Our son was born at Maine Medical Center in Portland and would need to be hospitalized in the Continuing Care Unit for several weeks.

We were also faced with the logistics of extending our stay in Maine a couple weeks beyond what we had planned. Our apartment back home in Washington was sitting vacant while we sat in the hospital in Maine. Because we hadn't anticipated such a long stay, our rental car had to be returned to Boston long before our son would be discharged. Knowing our situation, one of our nurses suggested we contact RMHC Maine to see about staying there.

Being given a room at RMHC Maine was a small victory in the longer, larger battle that was continually forcing us uphill every step of the way. The staff and volunteers welcomed us. We could walk back and forth to the hospital so we didn't need to extend our car rental, and we had all the comforts of home including comfortable beds, warm meals and a place to shower.

I can't say enough about having a place to call home when we were so far away from our home and families during one of the most difficult times we've experienced as a family.

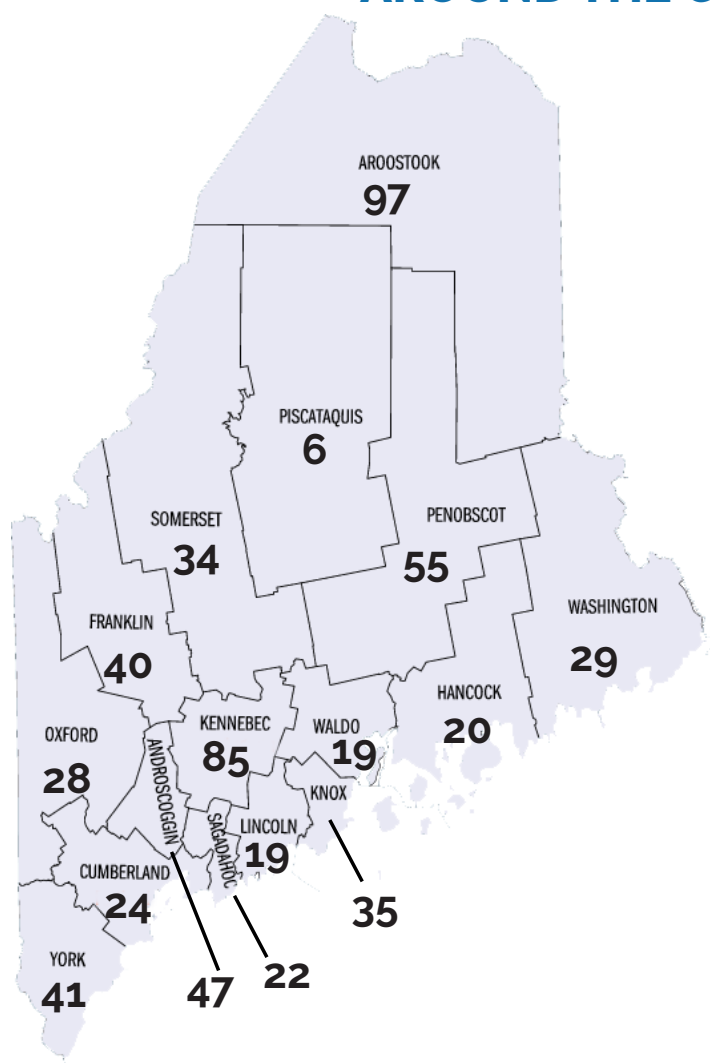
Our lives were full of chaos and uncertainty and the Ronald McDonald House felt like a refuge from all of that.

AROUND THE GLOBE

In 2017, strengthening our core mission of keeping families close, **652** families stayed at our two Ronald McDonald Houses in Bangor and Portland, just minutes away from their child's treatment, doctors and medical teams.

Last year, families traveled from:

..... AROUND THE COUNTRY



Connecticut.....	2
Florida.....	1
Illinois.....	2
Maryland.....	1
Massachusetts.....	2
New Hampshire...	36
Nebraska.....	1
New Jersey.....	1
Texas.....	1
North Dakota.....	1
Utah.....	1
Vermont.....	1

AND AROUND THE WORLD

United Kingdom.....1



2017 PROGRAM HIGHLIGHTS



7,595

nights of comfort provided
between the two Houses

281

nights is the longest stay

12

nights was the
average stay

74%

of families
could not contribute
towards the \$10/night
suggested donation

652

families stayed at
Ronald McDonald Houses
in Bangor and Portland



6,821

Maine children served by
the Grant Program

1,250

families visited the
RMHC Family Room

Patient Medical Diagnosis

46% NICU
19% Psychology/Neurology
13% Pediatric Inpatient
9% Pediatric Specialty
5% Cancer
1% Prenatal
7% Other

Partner Medical Facilities

Acadia Hospital, Barbara Bush Children's Hospital, Camp Capella, Eastern Maine Medical Center, EMMC Cancer Care, Kids Peace, The Levinson Center, Maine Children's Cancer Program, Maine Medical Center, Spring Harbor

2017 VOLUNTEER HIGHLIGHTS



**Our volunteers are the heartbeat
of our organization.**

\$140,408

value of in-kind
donations received



350+

Active Volunteers



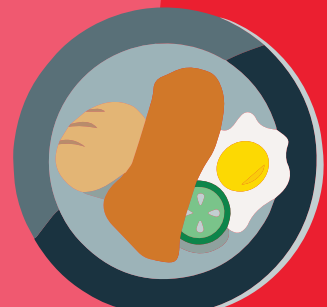
17,000+

hours of recorded
volunteer work



502

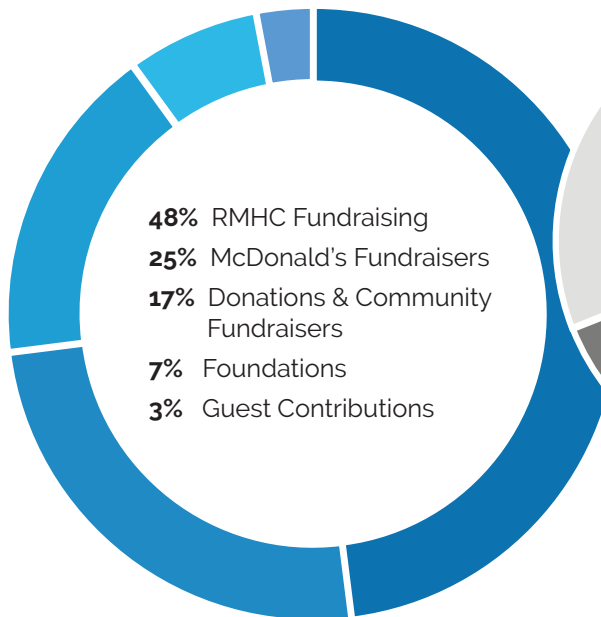
meals served through
our Guest Chef Program



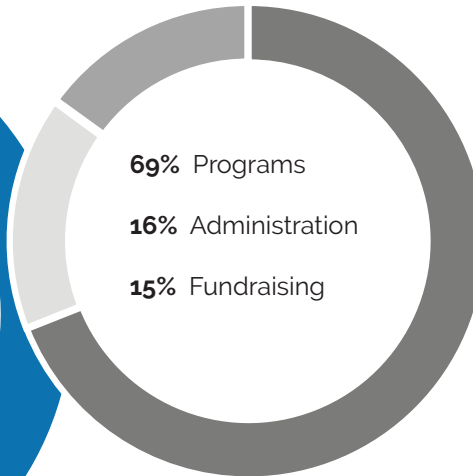
**Volunteer groups made up of friends, families, and co-workers donate
their precious time to RMHC.**

2017 FINANCIAL HIGHLIGHTS

INCOME SOURCES



EXPENSES



MCDONALD'S, OUR MISSION PARTNER



Across Maine and northern New Hampshire, McDonald's Owner/Operators and their crew work hard to support our core programs. Whether it's encouraging customers to drop spare change into donation boxes, selling helping hands for the holidays, preparing guest chef meals, being avid board members, or attending our fundraising events, our local partners go above and beyond to support our families.

\$173,280

DONATION
BOXES



\$47,895

ALL STAR
BASKETBALL GAMES



\$43,737

HAPPY MEAL
DONATIONS



\$95,953

IN-STORE
FUNDRAISERS



ABOUT **RMHC MAINE**



Since 1983, Ronald McDonald House Charities of Maine has been a place of **comfort, care and compassion** for thousands of families on the medical journey of their child's illness. In the past 30+ years, families have leaned on one another for support, volunteers channel their passion for helping people, staff members have been our program champions and donors have kept our doors open - all sustaining our core mission to identify, create and support programs that directly improve the health and well-being of all children.

Through our **core programs**, the Ronald McDonald Houses in Bangor and Portland provide families with an affordable home away from home to increase access to medical care for their children. In addition, families find a welcoming smile from a friendly volunteer, a home-cooked meal to enjoy after a long day at the hospital, a good night's sleep in a caring environment, and a place where families support each other through a most challenging and difficult time.

The Ronald McDonald Family Room within Maine Medical Center's Barbara Bush Children's Hospital provides a place for families to find **respite** at the hospital in a comfortable home-like environment. Families are able to recharge with light refreshments, do their laundry, refresh with a shower, and have access to the internet and phone to connect with their family.

We believe when you change a child's life, you change a family's, which will have a far-reaching impact into the future. **Together**, with your generous support, we can continue to provide a special place to call home for families when they need us the most. **After all, it takes many hearts to make a home.**

CONTACT US

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Ronald McDonald House

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Ronald McDonald Family Room

Barbara Bush Children's Hospital / MMC
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Ronald McDonald House Charities Grants

www.rmhcmaine.org

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