



Ronald McDonald  
House Charities®  
Maine

# 2016 Community Report



## OUR CORE PROGRAMS

### Our Mission

RMHC of Maine creates, finds and supports programs that directly improve the health and well-being of children statewide; provides affordable home away from home lodging which increases access to medical care for families of children receiving treatment; and supports a Family Room where families find respite at the hospital.

### Ronald McDonald House

Our two Houses, located in Bangor and Portland, serve as a home away from home for up to 35 families with seriously ill children per night. Both Houses provide the comforts of home, including comfortable beds, warm meals, living areas, a kitchen and laundry facility to nearly 600 families each year.

### RMHC Grants

The McDonald's donation box program, located in Maine and in four New Hampshire restaurants, and supported by our local Owner/Operators and their customers, provides an outreach program to other non-profits that share our mission of healthy children and healthy families.

### Ronald McDonald Family Room

Our Family Room serves as a respite within Barbara Bush Children's Hospital, located at Maine Medical Center. The room provides comfort and care to approximately 1,250 families per year. The room is equipped with a shower, laundry facilities, couch, computer, television, and a fully stocked pantry.



# MEET OUR FAMILIES

## *Vincent's Story*

Vincent Day was **born on 6/13/15** by emergency c-section weighing 10 lbs. He wasn't breathing. Vincent was quickly intubated and rushed away to the NICU where doctors told his parents, Jennifer & Joshua, what no parent wants to hear, that they don't know what caused his illness and they're not sure what will happen. Vincent had a long list of medical issues, medications and machines.

Vincent's parents **spent 16 days at RMHC** while he only got stronger. During that time, his older sister, Scarlet, was also able to spend time with Mom and Dad outside of the hospital at the House. "Knowing after a long day watching our son's vital signs while he fought for his life, we had a place to go to recharge our batteries helped us considerably."

Today, this miracle baby is a **happy, healthy, ball of energy**. The family returned to RMHC on Vincent's first birthday with donations for the House. They plan to do this every year as their way of paying it forward and to show their children just how special the Ronald McDonald Houses are to so many.

"No one expects this to happen to them, there's no way to fully plan for a sick child at any age. Having RMHC of Maine take some of the burden off our shoulders allowed us to **concentrate on our son and his fight, our fight**. We hope you see the greatness that is RMHC and do all you can for them so they can continue helping families at one of their greatest times of need. From the bottom of our hearts, thank you for being a part of Vincent's success story and being our home away from home at a time we needed it the most."

*"We hope your family never needs the  
Ronald McDonald House.  
But if you do, there's nothing like it."*

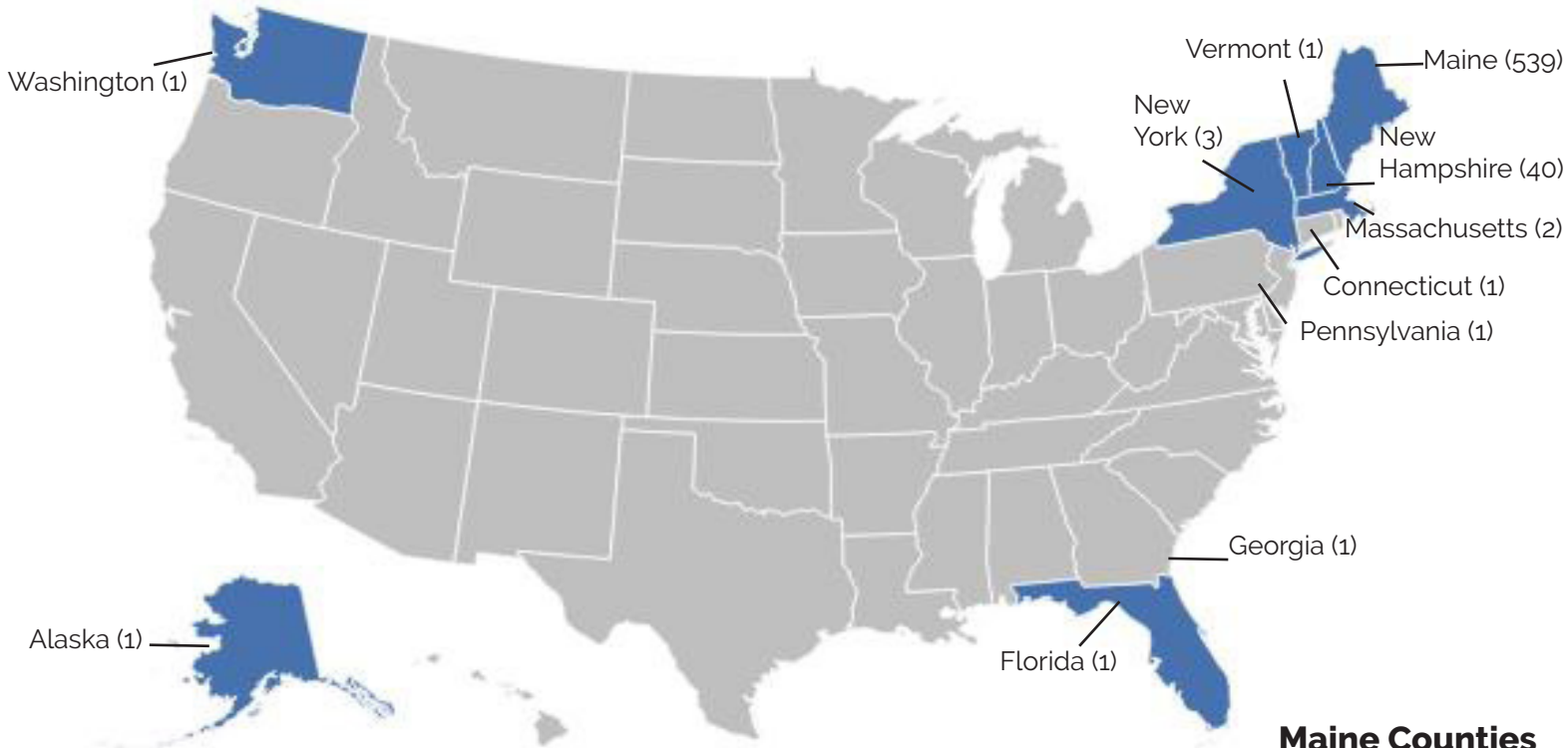


# AROUND THE GLOBE

In 2016, keeping with our core mission of keeping families close, **594** families stayed at our two Houses in Bangor and Portland, just minutes away from their child's treatment, doctors and medical teams.

Last year, families traveled from:

## ..... AROUND THE COUNTRY .....



## ..... AND AROUND THE WORLD .....



### Maine Counties

Androscoggin	40
Aroostook	94
Cumberland	25
Franklin	23
Hancock	21
Kennebec	68
Knox	31
Lincoln	21
Oxford	41
Penobscot	44
Piscataquis	9
Sagadahoc	8
Somerset	24
Waldo	18
Washington	29
York	43
<b>TOTAL</b>	<b>539</b>

# 2016 PROGRAM HIGHLIGHTS

## Our Two Houses

**7,538** nights of comfort provided between the two Houses

**13** nights was the average stay

**164** nights is the longest stay

**70%** of families could not afford the \$10/night fee

**594** families called Ronald McDonald Houses in Bangor and Portland **HOME**



## Grant Program & Family Room

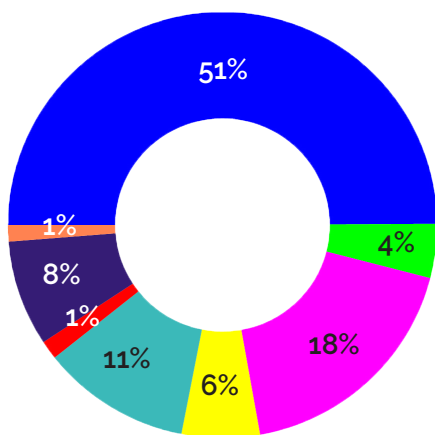
**4,500**

Maine children served by the Grant Program



**1,250**

families visited the RMHC Family Room



- Neonatal Intensive Care Unit
- Oncology
- Pediatric Inpatient
- Pediatric Special Care Unit
- Pediatric Speciality Outpatient
- Prenatal
- Psychiatric/Neurology
- Surgery



### Medical Facilities Served

Acadia Hospital
Barbara Bush Children's Hospital
Camp Capella
Eastern Maine Medical Center
EMMC Cancer Care
Kids Peace
The Levinson Center
Maine Children's Cancer Program
Maine Medical Center
Mercy Hospital
Spring Harbor Hospital



# 2016 VOLUNTEER HIGHLIGHTS

**350+**

**Active Volunteers**



**21,000**

hours of recorded volunteer work

**\$195,754**

value of in-kind donations received

**530**

meals served through our  
Guest Chef Program



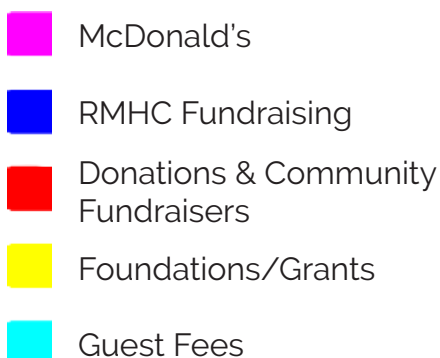
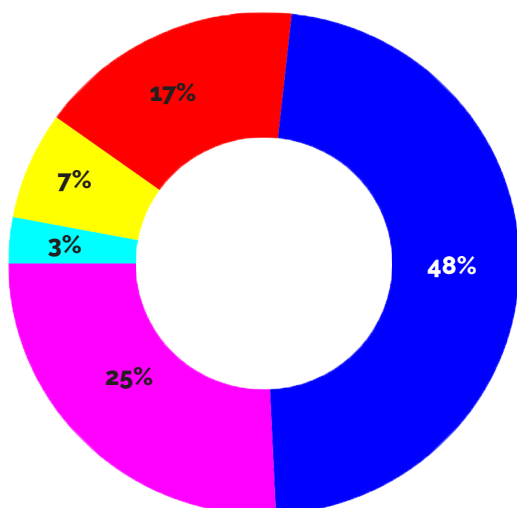
*There's nothing stronger than the heart of a volunteer!*



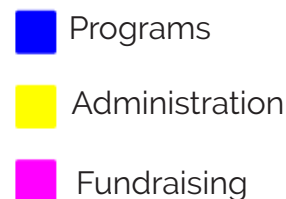
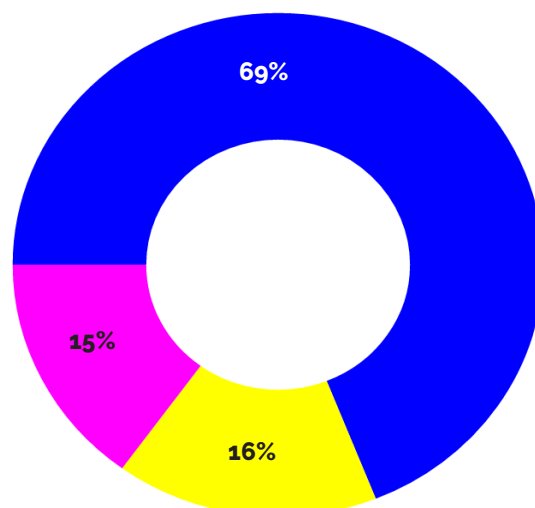
Volunteer groups made up of friends,  
families, and co-workers donate their  
precious time to RMHC.

# 2016 FINANCIAL HIGHLIGHTS

## INCOME SOURCES



## EXPENSES



## OUR MISSION PARTNER



Across Maine and northern New Hampshire, McDonald's Owner/Operators and their crew work hard to support our core programs. Whether it's encouraging customers to drop spare change into donation boxes, selling helping hands for the holidays, preparing guest chef meals, being avid board members, or attending our fundraising events, our local partners go above and beyond to support our families. [Check out their local impact in 2016:](#)

**\$135,150**

DONATION  
BOXES



**\$42,533.81**

ALL STAR  
BASKETBALL GAMES

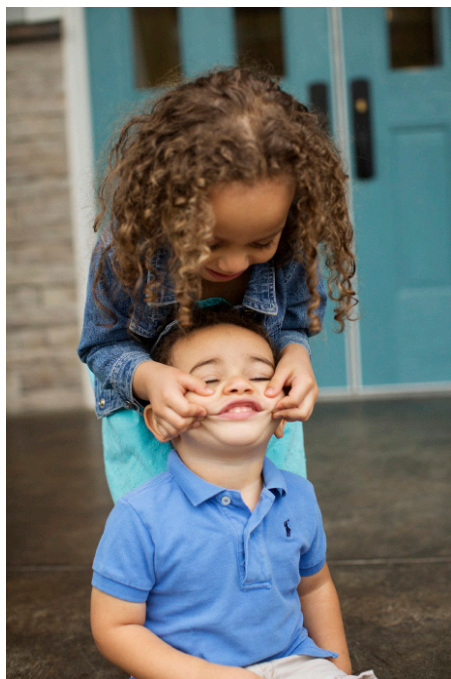


**\$40,915.24**

HAPPY MEAL  
DONATIONS



# ABOUT **RMHC OF MAINE**



**Love lives here.** Since 1983, Ronald McDonald House Charities of Maine has been a place of **comfort, care and compassion** for thousands of families on the medical journey of their child's illness. In the past 30+ years, families have leaned on one another for support, volunteers channel their passion for helping people, staff members have been our program champions and donors have kept our doors open - all sustaining our core mission to identify, create and support programs that directly improve the health and well-being of all children.

Through our **core programs**, the Ronald McDonald Houses in Bangor and Portland provide families with an affordable home away from home to increase access to medical care for their children. In addition, families find a welcoming smile from a friendly volunteer, a home-cooked meal to enjoy after a long day at the hospital, a good night's sleep in a caring environment, and a place where families support each other through a most challenging and difficult time.

The Ronald McDonald Family Room within Maine Medical Center's Barbara Bush Children's Hospital provides a place for families to find **respite** at the hospital in a comfortable home-like environment. Families are able to recharge with snacks, clean their laundry, refresh with a shower, and have access to the internet and phone to connect with their family.

We believe when you change a child's life, you change a family's, which will have a far-reaching impact into the future. **Together**, with your generous support, we can continue to provide a special place to call home for families when they need us the most. **After all, it takes many hearts to make a home.**

## CONTACT US

### Ronald McDonald House Charities of Maine Administrative Office

250 Brackett Street, Portland, ME 04102  
207-780-6282

### Ronald McDonald House

654 State Street  
Bangor, ME 04401  
207-942-9003

### Ronald McDonald House

250 Brackett Street  
Portland, ME 04102  
207-780-6282

### Ronald McDonald Family Room

Barbara Bush Children's Hospital / MMC  
207-780-6282

### Ronald McDonald House Charities Grants

[www.rmhcmaine.org](http://www.rmhcmaine.org)

## CONNECT WITH US



[facebook.com/RMHCMaine](https://facebook.com/RMHCMaine)



[twitter.com/RMHCME](https://twitter.com/RMHCME)



[instagram.com/Rmhcmaine](https://instagram.com/Rmhcmaine)



[pinterest.com/Rmhcmaine](https://pinterest.com/Rmhcmaine)



Ronald McDonald  
House Charities®  
Maine

**RMHCMAINE.ORG**

©2017 RMHC Maine