



March 13, 2020

Dear Friends of RMHC Maine,

As with everyone else, we are monitoring the fast-changing facts and information regarding COVID-19 with great concern. We have been in close contact with our hospital partners and other Ronald McDonald House chapters across the US to ensure a consistent, proactive and unified response. We are currently following all recommended precautions from our local hospitals and the CDC to protect from possible exposure.

As you know, RMHC Maine provides housing for families of ill or injured children in a communal living setting. It is critical to maintain a safe and sanitary environment in order to protect the health of families, volunteers, and staff to help limit the community spread of COVID-19.

Out of an abundance of caution, we have made the decision to **suspend ALL group volunteer activities** including Guest Chef program, activity and community/corporate groups. Though we will remain open to support core family members of pediatric patients, we will be **restricting all other visitors** until further notice. Our office hours will remain the same, Bangor 8am – 8pm and Portland 8am – 8pm, 7 days a week. Our staff and individual volunteers will be here to support the daily needs of the Houses.

In addition, we will **not be accepting in-person donations**. This also means that Guest Chef groups who so graciously provide meals every night of the week for our families will no longer be able to do so. **This temporary disruption in programming will leave our guests without many of the resources that they have come to count on from RMHC Maine.**

Here are **three non-contact ways** to continue to support our families:

1. **[Make a donation](#)**. This allows us the flexibility to support our families in the ways they need it most.
2. **[Support a meal](#)**. While we temporarily restrict in-person meal prep, consider making an online donation to help us feed our families while our Guest Chef program is on hold.
3. **[Shop from our Amazon wishlist](#)**. ([Bangor](#) or [Portland](#)) To send supplies directly to our Houses and help us stock key items for our families.

***Please note, we will not be accepting in-person donations, however, our House Managers will be accepting all Amazon deliveries outside of the doors of RMH Bangor and RMH Portland.*

We appreciate your support and are grateful for your understanding during this complex and evolving worldwide change. As a reminder, the most up-to-date information about COVID-19 is available from the [Centers for Disease Control & Prevention](#) and the [Maine Center for Disease Control and Prevention](#). If you have any questions, please contact our Bangor House at 207-942-9003 or our Portland House at 207-780-6282.

Warm regards from all of us at RMHC Maine,

A handwritten signature in black ink that reads "Robin Chibroski".

Robin Chibroski
Executive Director